



Warranty
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1. Warranty

L'Artec provides a one year's warranty against any manufacturing defects from the date of purchase. The warranty does not cover defects caused by irregular use, accidents, misuse or alterations or repairs made/done by the customer.

If your hand grip suffers any damage, not caused by manufacturing defects and within the one year's warranty period, L'Artec will replace the hand grip upon request at a special price, shipping costs excluded.

2. Terms of Service

By using our services, the customer agrees to abide to our terms of service and to the legal aspects mentioned in point 3:

- A. Product appearance: two identical pieces of wood do not exist. Therefore, each hand grip is unique. The real hand grips on the images on www.lartec.eu are representative of our hand grips.
- B. Payment method: exclusively by bank transfer. Customer's orders will be reconfirmed by e-mail with instructions.
- C. Prices: we reserve the right to change our prices at any time without further notice. However, if you have ordered a hand grip but not yet paid for it L'Artec guarantees the price for one month from when the order was placed.
- D. Delivery time: depends on buyer's usual home country and address. Take also into account that each hand grip is the result of a time-consuming process (CNC milling, hand assembling, sanding, finishing) to ensure your hand grip is perfect. In general, our customers will receive their desired hand grip within two weeks after payment through bank transfer.
- E. Refunds: according to Spanish Consumer Rights the customer has the right to return the hand grip to L'Artec and to a full refund which will be done also by bank transfer, provided the hand grip is in perfect conditions and is not damaged. Shipping costs associated with returns will be charged to the customer. Returns due to manufacturing defects: customers can choose for a refund or for a replacement of the hand grip at no cost. In the case of a replacement caused by manufacturing defects, shipping costs will be paid by L'Artec.
- F. Shipping: see examples of shipping costs on the separate document clicking on the "shipping costs examples" below the price list on our website.

3. Legal

- A. In compliance with Law 34/2002 from the 11st of July about Information Society and E-commerce Services, we inform that the owner of www.lartec.eu is: S.F. Barthélemy Horvath, ID 02630485-K, address: Avenida Palma de Mallorca, 76-13E, 29620 Torremolinos (Málaga) Spain. E-mail: info@lartec.eu.
- B. Website terms of use: Accessing to this website gives you the role of "User", meaning that you expressly and unreservedly agree with the terms and conditions published in www.lartec.eu at the moment you access the website. Therefore, the User must read the terms and conditions of use when trying to access and use services provided by this website, as these might change. In this sense, the "User" will be the one who accesses, browses, uses or participates in the services and activities, free or paid, developed in www.lartec.eu.
- C. The contents of www.lartec.eu and the products offered by L'Artec are protected by national laws and international treaties on intellectual and industrial property.

4. Privacy

L'Artec takes your privacy seriously. It is very important to us that we maintain your trust. All kind of Information about you will be used for the purpose it was provided for, always in line with Spanish and international data protection laws. See also our cookie policy.

5. Disclaimer

This website has no affiliation with Leica AG or any subsidiary of Leica nor with the websites included on www.lartec.eu in the links section located at the bottom of our website. Our sole intention is to spread all the news and information about Leica that these websites provide.